



TRANSIT SERVICE CHANGES 2019 PLAN FACT SHEET

Tahoe Transportation District (TTD) is implementing transit service changes effective November 1, 2018. South Lake Tahoe transit services are increasing to improve access to neighborhoods and offer more frequent services on the busiest routes. These enhancements are being offset by a reduction in services that were not meeting specific required performance measures.

Public transit is integral to the community and provides critical connections to and from work, school, shopping, appointments, etc. TTD looked closely at services to find ways to minimize changes and reduce impacts. These difficult decisions were made only after a lengthy public engagement process with businesses and members of the community.

TTD sought public comment from May 11 – August 10, 2018 on the following changes scheduled to take effect on November 1, 2018.

Summary of Changes

- New operating hours: 6:00 a.m. to 8:30 p.m.
- Increase frequency on Route 50
- Schedule and access improvements for Route 55 (formerly 53)
- Create commuter service to Meyers along Hwy 50 (Route 18x)
- Combine Routes 20x and 23 to create new Route 22 service
- Maintain Route 19x connecting Carson City with Minden/Gardnerville and Stateline
- Discontinue West Shore Emerald Bay Shuttle
- Transition Winter Shuttle routes to Heavenly
- Premium fare paratransit service beyond one mile of fixed routes

FREQUENTLY ASKED QUESTIONS TRANSIT SERVICE CHANGES

Q: WHERE CAN I FIND BUS SCHEDULES AND ROUTES?

The revised route map and schedule effective November 1, 2018 can be found on our [transit page](#). To download a copy of the revised route map, [click here](#). To download a copy of the new schedule, [click here](#).

Q: WHY ARE SOME TRANSIT SERVICES BEING REDUCED?

Limited operators, fleet, and funding resources make it unsustainable for TTD to provide transit services more broadly. TTD is restructuring transit services to shift resources from visitor services that were not meeting specific required performance measures and reallocating them to increase the frequency of services to the South Lake Tahoe community and improve residents' access to neighborhoods.

Q: HOW WERE SERVICE CHANGES DETERMINED?

TTD looked closely at services to find ways to minimize changes and reduce the impact on the community. Consistent with local and regional transportation plans, TTD focused on ensuring efficient service during peak times and preserving as much service as possible. These difficult decisions were made only after a lengthy public engagement process with businesses and members of the community.

Q: WILL THE SERVICE REDUCTIONS BE PERMANENT?

To help ensure any service reductions are temporary, TTD is working to increase awareness of the challenges facing transit in the Basin. Local support for increased resources is critical to the expansion of transit services to meet the needs of the Lake Tahoe Region. Public transit needs your help to prioritize transit and realize the vision of safe, convenient, dependable and affordable local and interregional transit service for residents, visitors and commuters. Please share your support of transit with friends, neighbors, employers and elected officials!

Q: HOW WILL SERVICE CHANGES AFFECT HEAVENLY WINTER SKI SHUTTLE RIDERS?

Heavenly Mountain Resort will now provide free direct guest transportation service between California Lodge and the Stateline Transit Center in the Heavenly Village as well as lodge to lodge transportation service between Boulder and Stagecoach Lodges. TTD continues to provide frequent and affordable service along the US 50 corridor to Stateline Transit Center. Winter service is also offered by other private shuttles. For more information on how to access the mountain this year, call Heavenly Mountain Resort at (775) 586-7000.

Q: IS THERE STILL SERVICE TO THE RIDGE RESORTS?

With the discontinuation of Route 23, service along Kingsbury Grade, Tramway Drive, and Quaking Aspen Lane will be maintained by the new Route 22, a hybrid of old Routes 20x and 23, connecting these areas to Stateline Transit Center with hourly service. Please note that bus service ends earlier on most routes. Please plan accordingly and check our [website](#) for updated [schedules](#) and [maps](#). If you have additional questions, please contact The Ridge Resorts at (775) 588-3553.

Q: ARE FARES CHANGING?

The fare for new Route 22, a hybrid of former Routes 20x and 23, is \$4.00 for a one-way trip. There are options to purchase a 10-ride pass for \$30.00 or a 20-ride pass for \$60.00. Paratransit service within the one-mile zone remains at \$3.00 for a one-way trip. Regions served beyond the one-mile zone are considered premium Paratransit service, and the fare is \$6.00 for a one-way trip.

Q: HOW ARE SERVICE CHANGES CONSISTENT WITH AREA TRANSIT PLANS?

The Transit Master Plan and Short Range Transit Plan guide planning, implementation, and direction of service changes in the Lake Tahoe Basin. The 2019 Plan for transit service includes the following desires identified by transit users: better on-time performance; increased frequency; increased service to Lake

Tahoe Community College; service to Kelly Ridge; and service to Meyers. The number one priority of passengers continues to be increased frequency of service. The Regional Transportation Plan also identifies 30-minute service on local routes and connections to LTCC and Meyers as priorities.

Q: WHY CAN'T TTD USE OTHER PROJECT FUNDING FOR TRANSIT SERVICES?

As a public agency, TTD utilizes a range of transportation-related funding sources. Program funding is allocated according to specific criteria that must be met in order to be eligible for the fund source. Federal Transit Administration (FTA) funds for transit services are not eligible for Federal Highway Administration (FHWA) road projects. Federal funding has specific requirements and purposes, as do state and local funds.

Q: HOW DOES PUBLIC TRANSIT BENEFIT LAKE TAHOE?

Public transit makes travel safer, reduces congestion, supports economic growth, improves water clarity, and is essential to preserving our environment. Improving the transit system is critical to protecting Lake Tahoe's water clarity because more than 70 percent of the pollutants impacting the lake's clarity come from the transportation system and built environment run-off.

Q: HOW CAN THE COMMUNITY HELP?

Building a comprehensive transit system to meet the needs of the Lake Tahoe Region is essential, yet enormously challenging work that requires ongoing involvement and collaboration with counties, local governments, businesses, and the community. Please get involved by talking to your friends, neighbors, employers, and elected officials to let them know transit is important to you!

Q: WHERE CAN I GET MORE INFORMATION?

If you have additional questions or would like further assistance, please contact us at (775) 589-5500. Monitor our [website](#) for more information. Connect with us on [Facebook](#) and follow us on Twitter [@TahoeTrans](#).

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