



Title VI Program Complaint Procedure

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs receiving federal financial assistance.

A written and signed complaint must be filed within 180 days after the date of the alleged discrimination, unless the time for filing is extended by the Secretary of Transportation.

A complainant may submit a written complaint to TTD directly or to the Nevada Department of Transportation, Federal Transit Administration, or the US Department of Justice. The contact information is:

Title VI Coordinator
Tahoe Transportation District
Mail: P.O. Box 499
Zephyr Cove, NV 89448
Or hand delivered to:
128 Market Street, Suite 3-F
Stateline, NV 89449
Fax (775) 588-0917

Civil Rights Officer
Nevada Department of Transportation
123 E. Washington Ave., Bldg. G
Las Vegas, NV 89101

U.S. Department of Justice
Civil Rights Division
950 Pennsylvania Ave., N.W.
Washington, DC 20530

Federal Transit Administration
Office of Civil Rights
Title VI Program Coordinator
East Building, 5th Floor—TCR
1200 New Jersey Ave., SE
Washington, DC 20590

In case the complainant is not able or not capable of providing a written statement, but wishes investigation of alleged discrimination, a verbal complaint of discrimination will be accepted.

The complaint must be signed by the complainant, complainants or by designation of a representative for the complainant(s). The complainant may be interviewed by an appropriate official authorized to investigate the complaint. In compliance with TTD's Limited English Proficiency (LEP) Plan, translation services will be provided to the complainant, as necessary.

Upon receipt of a completed complaint, NDOT's Civil Rights Officer will determine jurisdiction, acceptability or need for additional information and, within five days, acknowledge receipt of the complaint and the intended course of action.

All allegations of discrimination will be taken seriously and every effort will be made to provide a fair and unbiased determination. If there is dissatisfaction with the determination, the complainant may file a complaint directly with the appropriate USDOT modality.