August 6, 2025

RESPONSES TO QUESTIONS
regarding
Request For Proposals

for
Microtransit and Paratransit Scheduling and Management Software

Questions	Response
What is the peak number of paratransit vehicles that TTD operates at once during paratransit service delivery? That is, how many unique vehicles should vendors assume will be on the road at one time on a given day of paratransit service delivery?	Four.
How many vehicles does TTD have in its paratransit fleet (including spares) in total?	Four.
Can TTD please confirm whether it wants the costs of the following features / functionalities included in vendors' core pricing proposal: 1. Eligibility management fees 2. Multi- and / or intermodal service fees 3. AI IVR voice features fees 4. Ticketing fees 5. TNC trip brokering fees 6. Mapping fees 7. Google speeds / Real-time speeds fees 8. SMS / Messaging fees	Please include add-on costs as clearly identifiable line items if the feature is not critical to core functionality.
Do you want pricing for replacements on any hardware?	Please include this pricing as an addendum to the Proposal.
Are you interested in pricing for telematics / vehicle cameras? If so, what would the configuration / number of cameras per vehicle?	No. All paratransit fleets are already equipped with cameras.
Would you like pricing for SMS text notifications?	Please include pricing for all proposed services.
Please confirm the total number of vehicles in use at peak times for all service types.	13
Is there any type of transportation you don't currently provide that you would like to offer in the future?	Microtransit

What is the budget for this project?	TTD prefers for the Proposal to drive the budget rather than the budget driving the Proposal.
What is the funding source for this project?	Federal, State, and local dollars.
How many paratransit trips do you provide on a daily basis, on average?	~40 in FY25.
Do you want IVR for microtransit trips? If so, how many do you estimate you will provide on a daily bases?	Yes. Overall microtransit trips are estimated at ~165/day.
Will you have any outside Transportation providers?	No. All TTD services are provided in-house.
If you use subcontractors, will those subcontractors need go-live support on site?	N/A
Will you require API (s) with any third party software?	Yes.
Please provide more information on what is meant by the following requirement: Software should have the ability to create partner agencies if the need arises.	If TTD enters into partnerships, the software should be able to 'create' (add) those agencies as users to the software.
Confirm we may submit up to 40 pages for our response.	Confirmed.